

Candidate Campaign Information Pack

Social Care Leader – Special Care – Crannog Nua, Portrane, Co. Dublin

Dear Candidate,

Thank you for your interest in the post of **Social Care Leader – Special Care – Crannog Nua, Portrane, Co. Dublin**

This Candidate Pack includes the following information:

- Full and detailed Job Specification and important dates to note
- Recruitment Process detail and important dates to note
- Candidate General Declaration

Please ensure that you read this Campaign Information Pack in detail and that you fully understand the process.

For any informal enquiries regarding the position and job specification please contact:

Jackie McLoughlin – jackie.mcloughlin@tusla.ie – 087-6590689

Should you have any specific queries in relation to the recruitment process please contact the Tusla Recruitment team via: tuslarecruit@tusla.ie or **Tusla Recruit Campaign Manager – Stephanie Doyle stephanie.doyle3@tusla.ie / 087 3417966**

Kind Regards,

Tusla Recruitment Team

Job Specification
Social Care Leader – Special Care

Job Title, Grade and Grade Code	Social Care Leader – Special Care Grade Code (3030)
Campaign Reference Approval Code	SCLCrannogNua24
Applications considered Via	Tusla Recruit Portal only
Opening date for Applications	21 st March 2024
Closing Date for Applications	12pm, Monday, 8 nd April 2024
Proposed Interview date(s)	April/May 2024 - <i>may be subject to change based on volume of candidates and availability of Service resources.</i>
Contact for Informal Enquiries	Jackie McLoughlin – jackie.mcloughlin@tusla.ie – 087-6590689 <i>Making an informal enquiry gives you the opportunity to ask questions about the campaign and job specification. This informal enquiry contact is available only for the duration of the application process.</i>
Location of Post	Crannog Nua, Special Care Unit, Portrane Co. Dublin
Details of Service	<p>The Child and Family Agency was established on 1st January 2014 and is responsible for a range of statutory functions including provision of child protection, alternative care, specified regulatory services and a range of family support services. The Agency has commenced a major improvement programme with significant focus on Practice, Culture and Structure.</p> <p>The Agency currently has responsibility for a budget in excess of €800m and delivers its services through circa 5,000 people in 350 locations across the Country.</p> <p>The Child and Family Agency has responsibility for the following range of services:</p> <ul style="list-style-type: none"> • Child Protection and Welfare • Family Support • Alternative Care • Adoption • Tusla Education Support Services (TESS)

	<ul style="list-style-type: none"> • Domestic Sexual and General Based Violence (DSGBV) • Children's Service Regulation • Counselling and Therapeutic Supports <p>Further information is available on www.tusla.ie</p>
Purpose of Role:	To work as part of a team to provide a safe, caring environment for resident young people with the primary aim of providing the intervention necessary to address the issues that are preventing them from living at home or in foster care.
Reporting Relationship	Social Care Manager and Deputy Social Care Manager (to be determined by the management structure in the Centre).
Duties and Responsibilities	<p>Main Duties and Responsibilities</p> <p><u>Working with Children</u></p> <ul style="list-style-type: none"> • To participate in the development and implementation of Care and Placement Plans and to ensure appropriate recording of same. • To promote the rights and responsibilities of each child/young person within the centre. • To promote physical, emotional, social and religious welfare of each young person in care. • To encourage attendance at school, training centres, medical and clinical appointments. • To be responsible for the organisation of personal documents, arrangements, information and finance on behalf of the young person. • To liaise with the parent, family, general services and other agencies on behalf of the young person. • To attend meetings in relation to the care and developments of the young person. • To engage in age-appropriate play and other activities with each child/young person within the centre. • To engage in physical intervention and / or restraint which is in keeping with local policies and procedures. <p><u>Household Activities</u></p> <ul style="list-style-type: none"> • To prepare and provide, in conjunction with the young people, well balanced meals of high quality. • To undertake various aspects of home management including the household budget, upkeep and cleaning.

Administration and Accountability

- To attend team meetings and to report to the Social Care Manager on matters affecting the delivery of service.
- To be accountable for any money spent on behalf of the Child and Family Agency during the course of duty.
- To make written and verbal reports to the Social Care Manager on a regular basis on the progress of development of the young person.
- Reporting and recording any incidents, however minor, that may happen to the young person or are caused by them.
- To be familiar with emergency procedures and to know who to contact in an emergency.
- To work as a member of a team.
- To keep abreast of current legislation and current professional child care knowledge.
- To implement the Child and Family Agency's procedures and policies.
- To undertake ongoing professional training and development.
- To attend regular supervision with the Deputy Social Care Manager or Social Care Manager (to be determined by the management structure in the Centre)
- To supervise Social Care Workers and / or students as appropriate / required under the direction of the Deputy Social Care Manager or Social Care Manager (to be determined by the management structure in the Centre)
- To prepare reports for and to participate in professional meetings including case conferences and strategy meetings ensuring that all records relating to those meetings are maintained to a high standard as appropriate / required under the direction of the Deputy Social Care Manager or Social Care Manager (to be determined by the management structure in the Centre).
- To be responsible for decision making when on shift and in the absence of the Deputy Social Care Manager or Social Care Manager as appropriate, which will include accepting overall responsibility for the residential centre
- To provide cover for the Deputy Social Care Manager or Social Care Manager (to be determined by the management structure in the Centre) in his/her absence as appropriate / required under the direction of the Social Care Manager.
- To perform any other duties that may be assigned from time to time.
- To work live nights
- To be part of a team that provides on call to the centre

	<p><u>Health & Safety</u></p> <ul style="list-style-type: none"> • Comply with and contribute to the development of policies, procedures, guidelines and safe professional practice and adhere to relevant legislation, regulations and standards. • Have a working knowledge of the Health Information and Quality Authority (HIQA) Standards as they apply to the service for example National Standards for Child Protection and Care and comply with associated Tusla – Child and Family Agency protocols for implementing and maintaining these standards as appropriate to the role. • To support, promote and actively participate in sustainable energy, water and waste initiatives to create a more sustainable, low carbon and efficient health service. <p>The above Job Description is not intended to be a comprehensive list of all duties involved and consequently, the post holder may be required to perform other duties as appropriate to the post which may be assigned to him/her from time to time and to contribute to the development of the post while in office.</p>
<p>Eligibility Criteria Qualifications and / or Experience</p>	<p>Applicants must by the closing date of application have the following:</p> <ul style="list-style-type: none"> - Be registered in the Social Care Workers Register maintained by the Social Care Workers Registration Board maintained by CORU. <p>or</p> <ul style="list-style-type: none"> - Hold a CORU approved Social Care Worker qualification and have applied for CORU registration (evidence of application will be necessary) (https://coru.ie/health-and-social-care-professionals/education/approved-qualifications/social-care-workers/) - Bachelor of Arts (Honours) in Social Care Practice, Atlantic Technological University - Bachelor of Arts (Honours) in Applied Social Care, Atlantic Technological University - Bachelor of Arts in Applied Social Care, Atlantic Technological University - Bachelor of Arts (Honours) in Social Care Practice, Institute of Technology, Sligo - Bachelor of Arts (Honours) in Applied Social Care, Galway-Mayo Institute of Technology - Bachelor of Arts in Applied Social Care, Galway-Mayo Institute of Technology - Bachelor of Arts (Honours) in Social Care, Dundalk Institute of Technology - Bachelor of Arts in Social Care, Munster Technological University - Bachelor of Arts in Social Care, Institute of Technology, Tralee - Honours Bachelor of Arts (Social Care), National University of Ireland, Galway - Bachelor of Arts in Applied Social Studies (Professional Social Care), Quality and Qualifications Ireland, delivered by Carlow College, St. Patrick's - Bachelor of Arts in Social Care, Quality and Qualifications Ireland, delivered by The Open Training College - Bachelor of Arts (Honours) in Professional Social Care Practice, South East Technological University - Bachelor of Arts in Professional Social Care Practice, South East Technological University

- Bachelor of Arts (Honours) in Applied Social Studies in Professional Social Care, South East Technological University
- Bachelor of Arts in Applied Social Studies in Professional Social Care, South East Technological University
- Bachelor of Arts (Honours) in Social Care Practice, South East Technological University
- Bachelor of Arts in Applied Social Care, South East Technological University
- Bachelor of Arts (Honours) in Professional Social Care Practice, Institute of Technology, Carlow
- Bachelor of Arts in Professional Social Care Practice, Institute of Technology, Carlow
- Bachelor of Arts (Honours) in Applied Social Studies in Professional Social Care, Institute of Technology, Carlow
- Bachelor of Arts in Applied Social Studies in Professional Social Care, Institute of Technology, Carlow
- Bachelor of Arts (Honours) in Social Care Practice, Waterford Institute of Technology
- Bachelor of Arts in Applied Social Care, Waterford Institute of Technology
- Bachelor of Arts in Applied Social Studies in Social Care, Technological University Dublin
- Bachelor of Arts (Honours) in Applied Social Studies in Social Care, Technological University Dublin
- Bachelor of Arts (Honours) in Social Care, Technological University Dublin
- Bachelor of Arts in Applied Social Care, Technological University Dublin
- Bachelor of Arts (Honours) in Applied Social Care, Technological University Dublin
- Bachelor of Arts in Applied Social Studies in Social Care, Institute of Technology, Blanchardstown
- Bachelor of Arts (Honours) in Applied Social Studies in Social Care, Institute of Technology, Blanchardstown
- Bachelor of Arts in Social Care, Dublin Institute of Technology
- Bachelor of Arts (Honours) in Social Care Practice, Institute of Technology, Tallaght
- Bachelor of Arts in Social Care Practice, Institute of Technology, Tallaght
- Bachelor of Arts in Applied Social Care, Technological University of the Shannon: Midlands Midwest
- Bachelor of Arts in Applied Social Studies in Social Care, Technological University of the Shannon: Midlands Midwest
- Bachelor of Arts (Honours) in Social Care Practice, Technological University of the Shannon: Midlands Midwest
- Bachelor of Arts in Social Care Work, Technological University of the Shannon: Midlands Midwest
- Bachelor of Arts (Honours) in Social Care Work, Technological University of the Shannon: Midlands Midwest
- Bachelor of Arts in Applied Social Care, Athlone Institute of Technology
- Bachelor of Arts in Applied Social Studies in Social Care, Athlone Institute of Technology
- Bachelor of Arts (Honours) in Social Care Practice, Athlone Institute of Technology
- Bachelor of Arts in Social Care Work, Limerick Institute of Technology
- Bachelor of Arts (Honours) in Social Care Work, Limerick Institute of Technology

or

Be eligible for registration in the Social Care Workers Register maintained by the Social Care Workers Registration Board maintained by CORU (evidence of application will be necessary)

	<p>And</p> <p>the requisite knowledge and ability (including a high standard of suitability and ability) for the proper discharge of the duties of office.</p> <p>and</p> <p>have a minimum of three years' experience of working in a Children & Families Service or other relevant environment with a similarly challenging client group.</p> <p>Health</p> <p>A candidate for and any person holding the office must be fully competent and capable of undertaking the duties attached to the office and be in a state of health such as would indicate a reasonable prospect of ability to render regular and efficient service.</p> <p>Character</p> <p>Each candidate for and any person holding the office must be of good character</p>
<p>Skills, competencies and/or knowledge</p>	<p><u>Professional Knowledge/Experience relevant to the role</u></p> <ul style="list-style-type: none"> • Demonstrate sufficient clinical and professional knowledge to carry out the duties and responsibilities of the role. • Demonstrate an understanding of theory and practice in the delivery of care to the client group. • Demonstrate sufficient awareness of policy, legislative and professional requirements to ensure an appropriate standard of service deliver (e.g. a working knowledge of the Children First Guidelines and HIQA standards and requirements as related to the function of the role). • Child Care related Legislation, Regulation, Policy and Procedures. • National Standards for Children's Residential Centres. • Child Development. • Care / Placement Planning. • Need / Risk Assessment Procedures. • Intervention Procedures. • Demonstrate an ability to apply knowledge to best practice. • Demonstrate a willingness to develop IT skills relevant to the role. • Demonstrate commitment to continuing professional development. • Awareness of children and young people's participatory practice <p><u>Commitment to Providing a Quality Service</u></p> <ul style="list-style-type: none"> • Demonstrate initiative and innovation in identifying areas for service improvement. • Demonstrate a commitment to assuring high standards and strive for a user centred service.

	<ul style="list-style-type: none"> • Display awareness and appreciation of the service user as expert through experience including promoting the role of service user in care planning, decision-making and service development. • Demonstrate the ability to empathise with and treat others with dignity and respect. • Demonstrate flexibility and openness to change. • Unconditional positive regard towards vulnerable young people. <p><u>Leadership & Team Skills</u></p> <ul style="list-style-type: none"> • Demonstrate the ability to manage and develop self and others in a busy working environment including the ability to prioritise caseloads for self and others. • Demonstrate effective supervision skills. • Demonstrate effective leadership and team skills. • Demonstrate effective communication and interpersonal skills. • Demonstrate the ability to manage conflict. • Demonstrate effective flexibility and motivation. <p><u>Evaluating Information & Judging Situations</u></p> <ul style="list-style-type: none"> • Demonstrate the ability to evaluate information and make effective decisions especially with regard to service user care. • The ability to appropriately analyse and interpret information, develop solutions and contribute to decisions quickly and accurately as appropriate. • A capacity to develop new proposals and recommend decisions on a proactive basis. • Confidently explains the rationale behind decisions when faced with opposition or competing demands. • Ability to seek advice as required
Other requirements of the role	<p>The post holder may be required to engage in physical intervention and / or restraint which is in keeping with local policies and procedures.</p> <p>While It is NOT mandatory for the post holder to have specific vaccinations it is the position of the Child and Family Agency to recommend that the post holder have the following vaccinations for this position and the Agency will provide such where relevant:</p> <ul style="list-style-type: none"> • Hepatitis B core antibody (Anti-HBc) • Hepatitis B surface antigen (HBsAg) • Tetanus <p>The post holder will require access to appropriate transport as the post may involve travel.</p>
Application Process	<p>The online application system has a time out facility, this is in order to protect the privacy of the user. This time out facility activates if the application has been 'dormant' for over 60</p>

<p>Campaign Specific Selection Process</p> <p>Shortlisting / Interview</p>	<p>minutes. Any work not saved will be lost if the system times out due to lack of activity. As such please ensure to save your application as you work on it, any lost data cannot be recovered. It might be an idea for candidates to work on their applications outside of the system and copy and paste their answers into the online application forms once they are fully complete and submit then. Once your application is fully submitted you will receive a confirmation email to your profile. If you do not receive this email, your application HAS NOT been submitted and received and you should log back on to submit fully.</p> <p>Short listing may be carried out on the basis of information supplied in your application. The criteria for short listing are based on the requirements of the post as outlined in the eligibility criteria and skills, competencies and/or knowledge section of this job specification. Therefore, it is very important that you think about your experience in light of those requirements.</p> <p>Failure to include information regarding these requirements may result in you not being called forward to the next stage of the selection process.</p> <p>Those successful at the shortlisting stage of this process (where applied) will be called forward to interview.</p>
<p>Code of Practice</p>	<p>The Recruitment Service Child and Family Agency will run this campaign in compliance with the Code of Practice prepared by the Commission for Public Service Appointments (CPSA). The Code of Practice sets out how the core principles of probity, merit, equity and fairness might be applied on a principle basis. The Code also specifies the responsibilities placed on candidates, facilities for feedback to applicants on matters relating to their application when requested, and outlines procedures in relation to requests for a review of the recruitment and selection process and review in relation to allegations of a breach of the Code of Practice.</p> <p>Codes of practice are published by the CPSA and are available on www.cpsa.ie.</p> <p>Tusla Child and Family Agency is an Equal Opportunities Employer.</p> <p>Tusla Child and Family Agency recognises its responsibilities under the Data Protection Acts 2003 - 2018 and the Freedom of Information Act 2014</p>
<p>Tusla Child and Family Agency Transformation Programme may impact on this role and as structures change the job description and reporting relationships may be reviewed and updated.</p> <p>This job description is a guide to the general range of duties assigned to the post holder. It is intended to be neither definitive nor restrictive and is subject to periodic review with the employee concerned.</p> <p>Tusla values individual's rights and freedoms in respect of privacy and fully complies with the requirements of the Data Protection Act 2018.</p> <p>All roles within Tusla carry responsibility towards the protection of personal and sensitive data.</p>	

<p>Tenure</p>	<p>The current vacancies available are permanent/temporary and whole time. The posts are pensionable.</p> <p>A panel may be created from which permanent and specified purpose vacancies of full or part time duration will be filled. The tenure of these posts will be indicated at "expression of interest" stage for each individual post.</p>
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	<p>The purpose of this campaign is to fill immediate urgent vacancies and it is expected that panel placements will cease if expressions are not received within the appropriate processes.</p> <p>Appointment as an employee of the Child & Family Agency is governed by the Child and Family Agency Act, 2013 and the Public Service Management (Recruitment and Appointments) Act 2004.</p>
Remuneration	<p>The Salary scale for the whole time equivalent of this post is: €52,441 - €53,575 - €54,707 - €57,729 - €58,899 - €60,063 - €61,241</p> <p>The appointee shall commence on the first point of the salary scale. Incremental credit may be given on appointment for certain types of relevant experience- more information available in Appendix 5.</p> <p>Candidates should note that entry will be at the minimum point of the scale and will not be subject to negotiation, and the rate of remuneration may be adjusted from time to time in line with Government pay policy.</p> <p>Different terms and conditions may apply if the appointee is a currently serving civil or public servant.</p> <p>Positions in these units attract a Special Care Allowance of € 2,195. pa</p>
Working Week	<p>The standard working week applying to the whole time equivalent of this post is: 39 hours</p>
Annual Leave	<p>The WTE annual leave associated with the applying to the post will be outlined at job offer stage and will be dependent as below on relevant service.</p> <p>23 days: 0 - 5 years' service 24 days: 5 - 10 years' service 26 days: 10 years + service</p>
Superannuation	<p>This is a pensionable position with Tusla. The successful candidate will upon appointment become a member of the appropriate pension scheme. Pension scheme membership will be notified within the contract of employment.</p>
Probation	<p>A probation period of six (6) months shall apply from the commencement employment, during which contract may be terminated by either party in accordance with this contract. The probationary period may be extended at the discretion of management by a further period of up to four (4) months. Confirmation of appointment as a permanent member of staff is subject to the successful completion of the probationary period.</p> <p>Where you have already completed a probationary period with the Child and Family Agency, Health Service Executive, Local Authority, and there is no break in service, no period of probation applies.</p>

Responsibilities under Children First National Guidance for the Protection and Welfare of Children (2017)	<p>The safety and welfare of children and young people is a key priority for Tusla – Child and Family Agency. All employees of Tusla are required to be vigilant to any concerns regarding the protection and welfare of children and to bring them to the attention of the Tusla Designated Person in a timely manner, in keeping with the Tusla – Child and Family Agency Child Protection policies.</p>
National Standards for Children and Family Services	<p>Employees must have a working knowledge of HIQA Standards (https://www.hiqa.ie/areas-we-work/childrens-services) and / or the Adoption Authority of Ireland Standards as they apply to the role.</p> <p>All Employees must be aware of their responsibilities under Children First National Guidance for the Protection and Welfare of Children (2017)</p>
<p>Ethics in Public Office 1995 and 2001</p> <p>Positions remunerated at or above the minimum point of the Grade VIII salary scale</p>	<p>Positions remunerated at or above the minimum point of the Grade VIII salary scale are designated positions under Section 18 of the Ethics in Public Office Act 1995. Any person appointed to a designated position must comply with the requirements of the Ethics in Public Office Acts 1995 and 2001 as outlined below.</p> <p>A) In accordance with Section 18 of the Ethics in Public Office Act 1995, a person holding such a post is required to prepare and furnish an annual statement of any interests which could materially influence the performance of the official functions of the post. This annual statement of interest should be submitted to the Chief Executive not later than 31st January in the following year.</p> <p>B) In addition to the annual statement, a person holding such a post is required, whenever they are performing a function as an employee of Tusla and have actual knowledge, or a connected person, has a material interest in a matter to which the function relates, provide at the time a statement of the facts of that interest. A person holding such a post should provide such statement to the Chief Executive. The function in question cannot be performed unless there are compelling reasons to do so and, if this is the case, those compelling reasons must be stated in writing and must be provided to the Chief Executive.</p> <p>C) A person holding such a post is required under the Ethics in Public Office Acts 1995 and 2001 to act in accordance with any guidelines or advice published or given by the Standards in Public Office Commission. Guidelines for public servants on compliance with the provisions of the Ethics in Public Office Acts 1995 and 2001 are available on the Standards Commission’s website http://www.sipo.gov.ie/</p>